

# General Terms and Conditions (GTC)

## Ticket sales and admission regulations

### Ski-Weltcup Adelboden AG

#### § 1 Validity

These GTC apply to both natural persons and legal entities (companies). All orders shall be executed solely on the basis of these GTC. Deviations from these GTC shall only be valid in writing.

#### § 2 Gaining access to and remaining on the event site

The World Cup visitor accepts these GTC by purchasing a ticket or receiving an accreditation. The organiser's supervision and security service performs security and entry checks at all official entrances, in and along the event site throughout the duration of the event.

Tickets shall be checked at the official ticket offices and at the organiser's ticket exchange points (barcode) and exchanged for a wristband. The wristband entitles you to enter the fenced-off area. The wristband should be worn fully on the wrist. Damaged or loose wrist bands shall not be accepted. Lost or damaged wristbands/accreditations shall not be replaced.

Bringing alcoholic beverages of any kind is prohibited. A maximum of 0.5 litres of non-alcoholic beverages (PET, Tetrapak, thermos flasks, etc.) per person may be taken into the event grounds.

It is forbidden to bring pyrotechnic or hazardous items as well as weapons of any kind (hereinafter referred to as prohibited items) to the event.

Persons who

- refuse to allow the security and surveillance service to search their person or their containers,
  - carry prohibited items with them and refuse to dispose of them,
  - distribute promotional material, flyers and/or promotional items on the event site without permission,
  - fail to comply with the orders of the surveillance and security service or become abusive towards them,
  - initiate confrontations,
  - are under the influence of drugs or are excessively intoxicated,
- shall be refused access to the event venue or turned away from the enclosed area.

#### § 3 Film and sound recordings forbidden

Video and sound recordings of athletes taking part in the event, the slopes and finish area are prohibited due to television rights. Photography for private use is generally permitted.

Photos and videos shall be taken and published by the organiser and authorised media representatives as part of the Adelboden Ski World Cup. By purchasing a ticket, the World Cup visitor consents to these images being depicted and used for the abovementioned purposes without compensation.

#### § 4 Child protection

Young people under the age of 18 are strictly prohibited from purchasing alcohol, tobacco, and lottery tickets! The supervision and security service may request official identification at any time in order to determine the age. Violations of the regulations on the protection of minors may lead to expulsion from the event site.

#### § 5 Authority of the surveillance and security service

The employees of the surveillance and security service are authorised to:

- search persons for prohibited items who are seeking access to or are at the venue,
- search containers, rucksacks, bags etc. and dispose of prohibited items,
- take the details of persons who violate the GTC or contravene the instructions of the surveillance and security service.

Orders issued by the surveillance and security service to maintain order and safety must be complied with immediately. Failure to comply with the access regulations or misuse of access rights will result in prosecution and expulsion from the event site.

#### § 6 Damage/contamination

Any damage or contamination in the event area and the facilities is prohibited. Particular care must be taken of the natural environment. Private residents must be taken into consideration. Waste must be disposed of in a waste disposal facility. In the event of gross violations, the organiser's security service may expel the World Cup visitor from the event venue.

#### § 7 Chäla picnic area

There is a picnic area in Chäla where you can enjoy your own fondue or raclette. Rechaud, caquelon and raclette grills are allowed only in this zone. Please note the following:

- only fuel paste is allowed. Oil and gas are prohibited.
- it is forbidden to bring alcoholic beverages of any kind.

#### § 8 Winter terrain

Please note: Terrain with wintry conditions. Visiting the winter event area and natural site is normally at the user's own risk. World Cup visitors must adapt their behaviour and equipment to the special conditions in the winter event area and natural site. The main spectator area is located at the finish. The racing area is located in steep wintry natural terrain and is only partially accessible on skis. Corresponding notices and barriers must be respected.

## § 9 Ticket purchase | Terms of payment

Following receipt of the order and confirmation, the organiser is entitled to issue an invoice immediately. The ticket purchase becomes effective upon payment of the ticket price. By paying, the World Cup visitor agrees to these GTC. Prices include statutory value added tax and all ticket system and sales fees. The purchase of tickets from the organiser for the purpose of resale (trade) is generally prohibited. Tickets must be purchased through the authorised sales channels. Tickets purchased via unauthorised sales channels may result in denial of entry.

## § 10 Ticket dispatch

Tickets will be made available to the purchaser via download or e-mail after payment of the ticket price.

## § 11 Advertising, promotions

The World Cup visitor ensures that the tickets will not be used for advertising or promotional purposes (e.g. for promotion, advertising, as a prize in a competition or prize draw or as part of a package tour). This includes, without limitation, the display of any company logos, company signage or company identification (logos, slogans, promotional material, pictures, clothes, clothing accessories, etc.) at or outside the event venue. This does not apply to official sponsors or partners of Audi FIS Ski Weltcup Adelboden.

## § 12 Event risk

The World Cup visitor acknowledges that the event may be changed, postponed or cancelled for reasons beyond the control of the organiser. Tickets are valid for a race event on a specific race day (official race programme confirmed by FIS (International Ski Federation)). The racing events are an open-air event. The risk of programme changes within the official programme, race postponements to a date outside the official programme at the same place and race cancellations is therefore a typical risk.

## § 13 Withdrawal

Tickets in all categories cannot be cancelled. A rebooking or upgrade to a higher category is possible on request, subject to availability.

## § 14 Programme change, race postponement, race cancellation

The following rules apply in the event of programme changes, race postponement or race cancellation of the entire event or parts thereof:

- in the event of programme changes within the official programme, all tickets remain valid for access to their specific zone on the specific race day. There will be no refunds.
- if the race is postponed to a date outside the official race programme at the same location, all tickets remain valid for access to their specific zone. There will be no refunds.
- if the race is cancelled up to and including 24 hours before the first scheduled race event of the respective race weekend, a refund will generally be given.
- in the event of partial or total race cancellations on the day of the event itself, no refund will be given, regardless of the reasons for the cancellation (weather conditions, force majeure, cancellation by the competition jury, associations, authorities, etc.).

If there is a reason for the refund in accordance with the above rules, the relevant tickets must be sent to the organiser within 10 days of the cancellation date, stating the address and the relevant bank details (IBAN + BIC). The refund will be made within 90 days of receipt of the tickets by the organiser, subject to a 10% processing fee.

## § 15 Unused tickets

If the tickets are not used due to a fault other than that of the organiser, there is no entitlement to a refund.

## § 16 Compensation for damages

The organiser is not liable for any costs incurred by the World Cup visitor in the event of a change of programme, race postponement or race cancellation (compensation such as travel expenses, meals, accommodation, etc.).

## § 17 Data protection

The applicable data protection provisions can be viewed at <https://weltcup-adelboden.ch/en/data-protection/>.

## § 18 Miscellaneous

The invalidity of one or more provisions of these GTC shall not affect the validity of the remaining provisions. Such an invalid provision shall always be replaced by a provision that comes closest to the economic meaning of the invalid provision. The organiser's General Terms and Conditions (GTC) form an integral part of the contract concluded with the purchase of this admission ticket.

## § 19 Place of jurisdiction

The place of performance and exclusive place of jurisdiction shall be at the venue of the event.

*The World Cup visitor acknowledges that these GTC have been translated from the original German version. In the event of contradictions between this translated version and the original German version, the German version shall apply.*

## Audi FIS Ski World Cup Adelboden

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