

# General Terms and Conditions of Business

## Ticket sales and conditions of admission

### Ski-Weltcup Adelboden AG

#### § 1 Scope and validity

These GTCs are applicable to both natural persons and legal entities (companies). All orders are executed exclusively based on these GTCs. Deviations from these GTCs are only valid in written form.

#### § 2 Access to and presence on the event premises

Through the purchase of a ticket or receipt of accreditation, the World Cup visitor accepts these GTCs. The supervisory and security service of the event organiser shall conduct security and admission checks at all official entrances within and along the event premises for the entire duration of the event. Furthermore, conditions of entry in accordance with COVID-19 laws and regulations shall apply.

Tickets and accreditations shall be checked at the official box offices and ticket exchange offices of the event organiser (barcode) and exchanged for a wristband. The wristband entitles its holder to enter the closed-off area. The wristband must be worn tightly on the wrist. Damaged or loose wristbands/accreditations shall not be accepted. Lost or damaged wristbands/accreditations shall not be replaced.

It is prohibited to bring along any kind of alcoholic beverage. A maximum of 0.5 litres of non-alcoholic beverages (PET and Tetra Pak) per person may be taken onto the event premises.

It is prohibited to bring along pyrotechnic and dangerous objects as well as any kind of weapon (hereinafter referred to as "prohibited items") to the event. Persons who

- refuse to allow the supervisory and security service to conduct a search of their person or the receptacles brought along with them,
- carry with them prohibited items and refuse to dispose of these,
- distribute advertising material, flyers and/or promotional items on the event premises without authorisation,
- fail to comply with the instructions of the supervisory and security service or become abusive towards them,
- provoke quarrels,
- are under the influence of drugs or excessively intoxicated, shall be denied access to the event premises or required to leave the closed-off area.

#### § 3 Film and audio recordings prohibited

Due to the television broadcasting rights, film and sound recordings of athletes participating in the event, the race course and the finish area are prohibited. Photographs may generally be taken for private use.

During the Ski World Cup Adelboden, photos and videos will be shot and published by the event organiser and authorised media professionals. By purchasing a ticket, the World Cup visitor declares their consent to be depicted in these images, which may be used for the above-mentioned purposes without compensation.

#### § 4 Legal protection for children and minors

The consumption of alcohol by children and minors under the age of 16 is strictly prohibited. The consumption of liquors and beverages containing liquors (cocktails) by minors under the age of 18 is strictly prohibited. If

there is any doubt as to whether a visitor is above the legal age limits, an official form of ID must be shown to the supervisory and security service.

#### § 5 Powers of the supervisory and security service

The staff of the supervisory and security service are authorised:

- to search persons wishing to be granted access to the event premises or already on the event premises for prohibited items,
- to check receptacles for compliance with the requirements and dispose of prohibited items,
- to record the personal details of persons who violate the GTCs or disobey the instructions of the supervisory and security service.

The instructions of the supervisory and security service for the maintenance of order and safety are to be complied with immediately. Any breach of the conditions of admission or misuse of access authorisations is punishable and shall entail expulsion from the event premises.

#### § 6 Damage

All damage or contamination within the event area and to facilities is to be avoided. Visitors are particularly expected to respect nature. In case of gross violations, the event organiser's security staff can require World Cup attendees to leave the event premises.

#### § 7 Chäla picnic area

There is a picnic area in the Chäla zone where it is possible to consume fondue or raclette brought from home. Réchauds, caquelons and raclette ovens are only permitted here. The following provisions must be observed:

- Only lighting gel is permitted. Petrol and gas are prohibited.
- All alcoholic beverages are prohibited.
- Access with these utensils is only permitted in the Chäla zone. It is possible to bypass the World Cup Village.

#### § 8 Alpine terrain

Beware – alpine terrain! World Cup visitors shall adapt their conduct and equipment to the special conditions pertaining in the natural winter terrain. The main viewing area is located in the finish area. The race course is located in steep natural winter terrain and access is restricted or only possible with skis. Corresponding notices and barriers are to be complied with.

#### § 9 Ticket purchase | payment conditions

Following receipt and confirmation of the order, the event organiser is entitled to invoice the order straight away. The ticket purchase becomes effective upon payment of the ticket price. By completing payment, the World Cup visitor accepts these GTCs. Prices are inclusive of statutory value-added tax and all ticket system and sales fees. The purchase of entry tickets of the event organiser for the purpose of resale (trading) is generally prohibited. Please purchase entry tickets only via the channels publicised by the event organiser. If tickets are purchased through unauthorised channels, you may be refused admission.

#### **§ 10 Ticket dispatch**

Following payment of the ticket price, tickets shall be made available by the event organiser via download or sent to the customer via e-mail.

#### **§ 11 Advertising, promotions**

The World Cup visitor undertakes to ensure that the tickets will not be used for advertising or promotional purposes (e.g. for promotions, advertisements, as a prize in a competition or prize draw or as part of an all-inclusive trip). This also includes without restriction the presentation of all corporate logos, signage or corporate identification (logos, slogans, advertising material, images, clothing etc.) inside or outside the event premises. Official sponsors and partners of the Audi FIS Ski World Cup Adelboden are exempt from this.

#### **§ 12 Event risk**

The tickets are valid for the respective race (discipline). The races comprise outdoor events. The risk of programme changes, postponements and cancellations should therefore be considered a typical risk.

#### **§ 13 Withdrawal**

World Cup tickets can be returned by the ticket customer stating his address and bank details (IBAN + BIC) up to 20 days prior to the first race of the applicable race weekend (ticket withdrawal). When calculating the 20-day limit, the delivery date and receipt of written notification (e-mail) by the event organiser is decisive and not the postmark. Ticket withdrawal after this deadline is excluded. The corresponding gross ticket value will be reimbursed within 30 days following the return date less a processing fee of CHF 10.00.

Tickets for the VIP Lounge, Stangenwald, Family-Day and Viewing Platform categories may not be returned.

#### **§ 14 Race cancellations / race postponements**

The World Cup visitor acknowledges that the event can be cancelled at any time for reasons that lie beyond the event organiser's sphere of influence. The following provisions apply in the event of cancellations/postponements of the entire race or parts thereof:

- In case of cancellations up to and including 24 hours prior generally a reimbursement shall be made.
- In case of partial or total race cancellations on the race day itself there shall be no reimbursement regardless of the reasons for the cancellation (weather, force majeure, cancellation by the tournament jury, associations, authorities etc.).
- In case of race postponements to another race day at the same venue, all tickets including VIP tickets shall retain their validity for access to their designated zone. There shall be no reimbursement.

If there is a reason for reimbursement in accordance with the above provisions, the tickets affected must be submitted by registered mail within 30 days after the cancellation date to the event organiser stating the purchaser's address and corresponding bank details (IBAN + BIC). The reimbursement shall take place within 90 days following receipt of the ticket by the event organiser, less a reasonable infrastructure and processing fee.

#### **§ 15 No-shows**

There is no entitlement to reimbursement if the tickets are not used for reasons for which the event organiser is not culpable.

#### **§ 16 Compensation**

The event organiser bears no liability for costs incurred by the World Cup visitor due to a potential race cancellation or postponement (compensation such as travel costs, catering, accommodation etc.).

#### **§ 17 Data protection**

The applicable data protection provisions can be viewed at <https://weltcup-adelboden.ch/en/data-protection>

#### **§ 18 Miscellaneous**

Should one or more of the provisions of these GTCs prove invalid, this shall not affect the validity of the remaining provisions. Any such invalid provision shall at all times be replaced by one that most closely corresponds to the economic purpose of the invalid provision. The General Terms and Conditions (GTCs) of the event organiser form an integral part of the contract concluded through the purchase of this entry ticket. This English version of our GTCs is provided for informational purposes only. Legal validity is limited to the original German version of our GTCs (Allgemeine Geschäftsbedingungen, AGB) in their current form.

#### **§ 19 Place of jurisdiction**

The place of performance and exclusive place of jurisdiction are the event venue.

#### **Audi FIS Ski World Cup Adelboden**

Ski-Weltcup Adelboden AG  
Dorfstrasse 40  
CH-3715 Adelboden

Adelboden, August 2024